



WOUNDED WARRIOR REGIMENT

Fact Sheet | RCC

Recovery Coordination



Recovery



Rehabilitation



Reintegration

Recovery Care Coordinators (RCCs)

In the aftermath of a wound, illness, or injury, a Marine may require assistance with identifying resources available throughout recovery. The RCC is one of the first nonmedical points of contact that a Marine and family members will meet. RCCs meet with the recovering Marine and family to conduct a comprehensive needs assessment. RCCs then coordinate the support network that ensures those needs are addressed in support of a successful return to full duty or transition to the civilian community. RCCs are available to Marines and their families—whether they are assigned to the Wounded Warrior Regiment (WWR) or remain with their operational units.

Recovery Coordination Program

The Recovery Coordination Program is a congressionally-mandated program that requires each service provide recovery care coordination for wounded, ill, and injured servicemembers. The Wounded Warrior Regiment operates the Marine Corps program, which began in 2008 and has expanded to serve Marines and families in 13 locations around the world.

Once a Marine is enrolled in the Recovery Coordination Program, they will receive support via a RCC until:

- they return to full duty status
- they reach their end of active service (EAS) date and are transferred to follow-on support

RCCs help Marines and their families define their individual goals for recovery, rehabilitation, and reintegration. RCCs are trained to identify and understand the services and resources needed to achieve those goals. RCCs assist Marines in the development of an individual roadmap, called a Comprehensive Recovery Plan (CRP), which helps Marines and their families reach their set goals.



WWR Fact Sheets

of Interest:

1

Comprehensive Recovery Plan

2

Care Team

3

Religious Ministry Team

RCC Responsibilities

RCCs serve as the Marine's primary point of contact and help them define and meet their individual goals to recovery, rehabilitation, and reintegration. The RCC identifies services and resources needed to help Marines achieve these goals.

A RCC's primary responsibilities include:

- Work with the Marine and their family to develop a CRP, which identifies needs and defines the goals for recovery, rehabilitation, and reintegration.
- Locate and educate Marines and their families / caregivers on available services and resources.
- Minimize delays and gaps in treatment and services, to include when the Marine is processing through the Integrated Disability Evaluation System (IDES).
- Provide information on benefits and compensation, legal resources, financial counseling, and support.
- Coordinate with Section Leaders to ensure recovery and transition goals.
- Participate in recovery team meetings to improve team coordination and delivery of care.
- Coordinate with the Federal Recovery Coordinator when appropriate.
- When designated, will serve as the DoD/VA Lead Coordinator



Recovery Coordination

1. 2. 3. Steps.

Step 1: Comprehensive Needs Assessment

The RCC meets with a Marine within three (3) business days to, at a minimum, explain the role of an RCC and ensure that the Marine has the necessary contact information. A comprehensive needs assessment will be conducted to ensure the Marine and family have access to necessary recovery services.

Step 2: Comprehensive Recovery Plan (CRP)

The CRP is the primary tool used to coordinate the care for Marines and their families. The CRP is owned by the Marine and reflects his/her personally stated medical and non-medical goals and milestones for the recovery mission. The CRP is updated frequently to reflect changes in health, financial situation, or transition goals. The CRP is designed to:

- ✓ Address all immediate needs
- ✓ Establish long-term, transition goals, or a desired end-state
- ✓ Define action steps that encourage continued mental, physical, and emotional growth

Step 3: Coordinating with the Recovery Team

The complexity of medical and non-medical care requires a team of support personnel. The RCC is an important member of this team, which also includes a Marine's command, Section Leader, medical case manager, non-medical care manager, and other staff members as necessary. The RCC will use comments, concerns, and instruction from the recovery team to develop, evaluate, and adjust the CRP throughout the recovery process.